



PAYMENT PENDING

## 481 Renato Desio 2nd

**From**

Mop & Glow Pro Cleaning

Shaun Washington

Atlanta, GA

US

Phone: 678-444-0095

info@mopandglowprocleaning.com

INVOICE #

481

ISSUED ON

June 29, 2021

DUE ON

July 29, 2021

**To**

Renato desio

Phone: 4706214848

DEPOSIT DUE

**\$164.75**

BALANCE DUE

**\$659.02**

| Task 1.0   | Rate     | Qty | Amount   |
|--|----------|-----|----------|
| Renato Desio<br>7115 Surrey Pt Alpharetta, GA,<br>30009<br><b>Date:</b> 29 Jun 2021<br>Description / Qty / Rate<br>Amount Basic cleaning 2100-2500<br>sq ft 1 x \$270<br>Baseboards 2001-2500 sq<br>ft 1 x \$68.16<br>Cabinets 2001-2500 ft. <sup>2</sup> 1 x \$52.70<br>Oven 1 x \$45<br>Deep Cleaning 1 x \$100<br>Blinds 2001-2500 ft. <sup>2</sup> 1 x \$53.62 | \$659.02 | 1   | \$659.02 |

Door knobs 2001-2500

ft.<sup>2</sup> 1 x \$69.54

Subtotal \$659.02

TAX 0% \$0

Total\$659.02

#### Comments

If there is anything you would like to remove off of this list please let me know and I would be more than happy to update the estimate. I nearly added all of our services due to the renovations being done in the home. It was a pleasure speaking with you. We look forward to helping you live a healthy life in your newly cleaned home.

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#### TOTAL OWED

|          |                 |
|----------|-----------------|
| SUBTOTAL | <b>\$659.02</b> |
| TOTAL    | <b>\$659.02</b> |

#### INFO & NOTES

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##### DISCLAIMER OF WARRANTY AND ASSUMPTION OF RISK

Due to the variable nature of viruses, the uncertainty of the underlying science and the lack of available research about the efficacy of cleaning technology, Mop & Glow Pro Cleaning LLC. ("Mop and glow cleaning services") makes no representations or warranties except as expressly set forth in this website.

Customer is purchasing a process and not any specific result. Based on presently-available information, the process is reasonably believed to be effective, but only until the work areas are reoccupied, at which point, they can become contaminated again and pose a life and safety hazard due to circumstances beyond Mop and glow pro cleaning, LLC. ("Mop and glow cleaning services")'s control. Mop and glow pro cleaning LLC. ("Mop and glow pro cleaning services") cannot and does not warrant or represent that every virus or microorganism will be removed, eradicated or rendered non-viable. Complete removal is not realistic and is outside the scope of the work. Additionally, Mop and glow pro cleaning LLC. ("Mop and glow pro cleaning service") shall not be liable for microorganisms found in the property after a human has entered the work area after completion of the work. The centers for disease control and prevention ("cdc") warns that: "covid-19 is a new disease and we are still learning how it spreads, the severity of illness it causes, and to what extent it may spread in the united states." (<https://www.cdc.gov/covid-19/2019-ncov/prepare/transmission.html>).

Customer accepts and assumes the risk that the disease will spread, even in ideal conditions. Customer therefore understands and acknowledges there are inherent limitations to the work and that currently, there are no established methods to affordably confirm the eradication of the virus from a building. Covid-19 is widespread in the environment and cannot yet be eradicated. Customer agrees to regularly check for cdc updates about the spread of the disease and proper control measures and to take all appropriate actions to protect occupants, including, but not limited to, closure of the property, as dictated by the latest guidance material from local, state and federal governmental authorities.

\*\*\*\* All products will be plant based unless otherwise requested. Non plant based products would be anything containing bleach , non plant based or Murphy's oil for hard wood floors.

\*\*\*\* We will not be cleaning with any products other tthen the ones the company brings.

\*\*\*\* Should a cleaner spot previous damage or stains on rugs, flooring, counter tops or tables they are instructed by the company to submit photos of previous damage to protect themselves and the company from any liability.

\*\*\*\* Upon completion of cleaning there will be a final walk through done by you and the cleaner/cleaners. Should you see anything that they may have missed please utilize that time to point the things out that you would like corrected. The cleaners are not aloud to leave or receive payment until you sign the service satisfactory form.

\*\*\*\*\* changing booking dates are OK without penalty one time Only

\*\*\*\*\* Cancellations must be carried out 48 hours before cleaning date to receive a refund of the deposit

\*\*\*\*\* If the property is vacant and you will not be on the premises while cleaning is taken place then the full payment is required upon booking.

\*\*\*\*\* If you will be on the premises while cleaning is taking place then you must place a 25% down payment to secure the cleaning date and time.

\*\*\*\*\* Should you have carpeting that is urine soaked or containing feces from pets or humans we will not be aloud to use our vacuums in your home for sanitary reasons.

\*\*\*\*\* Should our cleaners arrive and your home is considered not safe to to hoarding or bug infestation they will be instructed to leave and you will not receive a refund.

\*\*\*\*\* Everything must be picked up and in its place prior to cleaner/cleaners arrival.

\*\*\*\*\* Children & Pets must be in one place when cleaning in taken place. When the cleaner / cleaners are finished with the rest of your home you will be notified and then you, your children and pets must relocate to another area of your home so the cleaner/cleaners can then clean the final room in the home.

\*\*\*\*\*Should you or anyone in your home be allergic to any specific cleaning products please let us know prior to so we don't bring said product.

\*\*\*\*\*All valuable items must be placed in a safe and secure location prior to cleaner/cleaners arrival.

## **TERMS & CONDITIONS**

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#### Violations of These Terms of Use

You agree that we, in our sole discretion and without prior notice, may terminate your access to this website and/or block your future access to this website if we determine that you have violated these Terms of Use or other agreements or guidelines which may be associated with your use of this website. You also agree that any violation by you of these Terms of Use will constitute an unlawful and unfair business practice, and will cause irreparable harm to us, for which monetary damages would be inadequate; and you consent to our obtaining any injunctive or equitable relief that we deem necessary or appropriate in such circumstances. These remedies are in addition to any other remedies we may have at law or in equity.

You agree that we, in our sole discretion and without prior notice, may terminate your access to this website for cause, which includes: (1) requests by law enforcement or other government agencies, (2) a request by you (self-initiated account deletions), (3) discontinuance or material modification of this website or any service offered on or through this website, or (4) unexpected technical issues or problems.

#### Resolution of Disputes

**Governing Law/Disputes.** These Terms of Use shall be governed by and construed in accordance with the laws of the State of Georgia without application of conflict of laws rules. Venue for all Claims (defined below) not subject to arbitration shall be in state or federal courts located in Gwinnett County, Georgia.

**Resolution of any Dispute.** In the event a dispute arises between you and us, we want to provide you with an efficient, neutral and cost-effective means of resolving the dispute. Most customer concerns can be resolved quickly and to the customer's satisfaction by calling or emailing our customer care department, which may be accessed by clicking on the "Contact Us" link in the side menu. If, however, there is an issue that needs to be resolved, the following terms describe how both of us will proceed:

**Limitation of Legal Remedies.** INSTEAD OF SUING IN COURT, YOU AND WE EACH AGREE TO ARBITRATE DISPUTES ON A BILATERAL (INDIVIDUAL) BASIS.. You and we agree that any dispute, controversy or claim arising out of your use of this website or its content ("Claims") which cannot be settled by mutual agreement of the parties shall be resolved by one arbitrator through binding arbitration. This agreement to arbitrate is intended to be broadly interpreted. It includes Claims based in contract, tort, statute, fraud, misrepresentation or any other legal theory. The arbitrator's decision and award is final and binding, with some exceptions under the Federal Arbitration Act, 9 U.S.C. § 1, et seq., and judgment on the award may be entered in any court with jurisdiction.

**Class Action Waiver.** You and we each agree that each of us is waiving the right to a trial by jury and may bring claims against the other only in an individual capacity and not in a class action or representative proceeding. All arbitrations shall be conducted on an individual (and not a class-wide) basis; and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that these terms specifically prohibit you from commencing any legal proceedings as a representative of others or joining in any arbitration proceedings brought by any other person ("class action waiver").



**Arbitration Procedures.** A party who intends to seek arbitration must first send to the other a written Notice of Dispute describing the nature and basis of the Claim and setting forth the specific relief sought. All notices to us shall be sent to the following address: The Mop & Glow Pro Cleaning 3894 Wake Forest rd Decatur GA 30034, ATTN: Legal Department – Administrator, Alternative Dispute Resolution. All notices to you will be sent to the email or physical address you have provided. Upon receipt of such notice, the other party shall have a sixty (60) day period in which it may satisfy the Claim against it by fully curing the Claim and/or providing all the relief requested in the notice, and/or entering into a settlement to resolve the Claim to the mutual satisfaction of the parties. After the expiration of such sixty-day cure period, you or we may commence an arbitration proceeding. The arbitration of any claim or dispute under this Agreement shall be referred to the American Arbitration Association’s (“AAA”) under its rules and procedures, including the AAA’s Commercial Dispute Resolution Procedures and Supplementary Procedures for Consumer-Related Disputes. These rules and procedures are available by calling the AAA or by visiting its website at [www.adr.org](http://www.adr.org). The arbitration of any Claim shall be conducted in the State of Georgia, and for any non-frivolous claim that does not exceed \$10,000, Company will: (1) pay all costs of the arbitration; (2) if you prefer will conduct the arbitration by telephone, and (3) will not seek attorney’s fees in the event Company prevails. Each party shall pay the fees and costs of its own counsel, experts and witnesses.

**Choice of Law.** This Agreement concerns a transaction in interstate commerce, and therefore shall be governed by the United States Federal Arbitration Act, 9 U.S.C. Â§ 1 et seq. The FAA’s provisions, not state law, govern all questions of whether a dispute is subject to arbitration.

**Exception.** Any claim or action for indemnification, contribution, interpleader or injunctive relief arising out of a Claim shall not be subject to arbitration.

#### Additional Terms

Our failure to insist upon or enforce strict performance of any provision of these Terms of Use shall not be construed as a waiver of any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of these Terms of Use. We may assign our rights and duties under these Terms of Use to any party at any time without notice to you. If any of these terms shall be deemed invalid, void or, for any reason, unenforceable, that term shall be deemed severable and shall not affect the validity or enforceability of any remaining term. Any rights not expressly granted herein are reserved.

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